

REMOTE USER STRATEGY OPTIONS

REMOTE USER - OVERVIEW

MLC (Multi-Line Client)

- This solution looks and acts like your **full-featured** physical desk phone in the office.
- Think of it as an IP Phone for remote user
- Swipe screen for advanced functions
- Mobile App or **Soft Phone**
 - *Can have both with use of "Call Coverage Key" and additional licenses*
- Presence/Availability
- Dial 9 for OB Calls
- 3-digit Extension
- Calls connected over Local WiFi or LTE Data

ST500 (Single-Line Client)

- This solution looks and acts like your **simplified** physical desk phone in the office.
- Mobile App only
- Dial 9 for OB Calls
- 3-digit Extension
- Calls connected over Local WiFi or LTE Data

IP Desk Phone (Relocation)

- IP Deskphone / Terminals in your office today, can be configured for use in a remote location (User's Home Office).

Mobile Extension

- Trunk-in/Trunk-out technology
- Presents call to mobile phone as a regular cellular call.
- No mobile app.
- Simple call control features
- 3-digit keypad control