



PHONE SYSTEM PREVENTATIVE MAINTENANCE



OUR 14-POINT INSPECTION AND MAINTENANCE SERVICE CAN ENSURE CONTINUED SYSTEM RELIABILITY AND UPTIME.

Just like your car, a phone system requires the occasional tune-up to ensure reliable operation. **Phone system outages are costly with productivity declines and even lost customers.** And the risk of an outage increases exponentially as a system ages. **Why take the chance when we can reduce or eliminate the risk?**

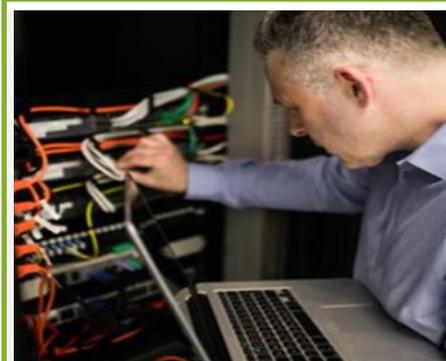
Today's telephone systems are very sophisticated, with advanced technology and software alongside the wires and circuits we're all used to. This added technology means your phones perform better than ever, but also adds a layer of complexity.

Older telephone systems can continue to deliver value years after their planned end-of-life if you **proactively protect your investment** with proper service and maintenance.

Clarktel offers a comprehensive Preventative Maintenance service. It includes a thorough annual check and service to the four main areas of your phone system:

- **System Security** – Ensure security integrity with Toll Fraud mitigations and password management best practices.
- **The Main Control Unit**, including processor, software, common control, input output circuits, switching circuits, analog, digital, and IP station interface equipment.
- **Telephone Handsets** – Including common phones, multi-line sets, VoIP sets, or a mixture of all three.
- **Telephone Wire** – All types: category 3, 5, or 6.

Call us today to schedule your annual Preventative Maintenance Service!
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INCLUDED SERVICES:

- ✓ Backup of PBX, voicemail, ACD, and call accounting.
- ✓ Fully check and test the UPS system
- ✓ Audit of circuits and trunks
- ✓ Review system logs for errors.
- ✓ Software upgrades, bug fixes, and patches.
- ✓ Database clean up (important!)
- ✓ Minor moves/adds/changes
- ✓ Remote maintenance set up
- ✓ Check for recalls
- ✓ ID new features available.
- ✓ Battery replacement (cost of batteries not included.)
- ✓ Review of service history
- ✓ Check the environment and overall condition where the phone system is installed
- ✓ Enforce updated Security Best Practices